

NEW SMYRNA BEACH POLICE DEPARTMENT



2014 ANNUAL REPORT



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Welcome to New Smyrna Beach

Thank you for taking the time to review the 2014 Annual Report for the New Smyrna Beach Police Department. This report includes highlights about crime in our community, the accomplishments of our agency and the challenges we face in public safety.

Since 2013, we have focused on reducing crime and improving the quality of life of our citizens by strengthening our relationships with the community. Our proactive approach toward criminal activity has led to a reduction in violent crime by 13.5 percent and a reduction in property crime by 27.4 percent. What we have learned is that some of the best answers to problems come from outside the walls of our department.



Our partnerships with neighborhood associations, businesses, schools and individual citizens provides us vital feedback. These stakeholders offer some of the best solutions to the issues that arise in New Smyrna Beach. Our hope is that by providing a clear picture of what is happening in our neighborhoods, we can make our community safer and solve problems together.

This year several important events impacted our agency. What has emerged is an awareness that the individuals inside our organization are dedicated to our community, organization and each other.

In closing, while we have experienced several successes, our work is not done. We will continue to make advances throughout our organization and strive for continuous improvement. Our partnerships will become stronger, and together we will strive to make New Smyrna Beach a safer place for our citizens, business owners and visitors.

Message to stakeholders

mission

Working with our partners to build a better and safer community.

vision

New Smyrna Beach will be the safest resort city in Florida.

values

Professionalism

The pursuit of excellence, seeking superior quality in work, providing the best possible service to clients, adhering to established standards, all in the name of service – in doing the “right” thing.

Respect

Inspiring community trust and support through our actions and demeanor.

Integrity

Living within and upholding the ethical standards that are the foundation of law enforcement.

Dedication

Selfless commitment to our community, our organization and each other.

Excellence

Striving for distinction in all that we do.



New Smyrna Beach Police Department 2014 Annual Report

City government

The New Smyrna Beach City Commission, includes four commissioners and a mayor. The mayor and City commissioners are the City's governing body. The mayor serves a two-year term. There is one commissioner from each zone within the City. Each commissioner serves a four-year term.

The City of New Smyrna Beach operates under a commission-manager form of government. The City Commission constitutes the governing body with powers to pass ordinances, adopt regulations, and appoint a chief administrative officer known as the city manager.



From left: City Clerk Johnny Bledsoe, Attorney Frank Gummey, Commissioner Judy Reiker, Commissioner Jake Sachs, Commissioner Jason McGuirk, Mayor James Hathaway, Vice Mayor Kirk Jones, City Manager Pam Brangaccio, and Assistant City Manager Khalid Resheidat.

Demographics

New Smyrna Beach is approximately 39 square miles in size and located on Florida's east coast, in the County of Volusia, just north of Cape Canaveral with easy access to both Interstate 95 and Interstate 4.

- 15 miles south of Daytona Beach
- 56 miles east of Orlando
- 40 miles north of Kennedy Space Center
- 109 miles south Jacksonville
- Estimated 7 miles of beachfront property
- Estimated 8 miles of riverfront property

Population estimate for 2014 – 22,834 (As indicated by the Bureau of Economic and Business Research)

Census	2010	2012	2017 - projected
Population	22,464	22,565	23,398
Household	11,074	11,137	11,609
Families	6,322	6,431	6,647
Average household size	2.01	2.00	1.99
Owner-occupied units	7,887	8,028	8,492
Renter-occupied units	3,187	3,108	3,118
Median age	54.4	54.6	56.7

Trends: 2012 – 2017 annual rate

	Area	State	National
Population	0.73%	0.73%	0.67%
Household	0.83%	0.71%	0.71%
Families	0.66%	0.59%	0.57%
Owner-occupied households	1.13%	0.93%	0.91%
Median household income	4.40%	3.59%	2.75%

	2012	2017 - projected
Median household income	\$39,298	\$48,748
Average household income	\$53,934	\$61,661
Average home value	\$181,964	\$249,400



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City growth

Annexations

The City of New Smyrna Beach continues to expand beyond its boundaries each year. Many properties are incorporated into the municipality through voluntary annexations.

Year	Acres added	Size of city in square miles
2009	1.37	37.54
2010	17.39	37.57
2011	181.88	37.85
2012	136.85	38.06
2013	378.65	38.66
2014	132.902	39.130

Building permits

New Smyrna Beach continues to experience new residential and commercial construction projects.

Year	Residential permits	Commercial permits	Total permits issued
2007			171
2008			170
2009			112
2010			115
2011			77
2012			111
2013*	244	18	262
2014	197	13	210

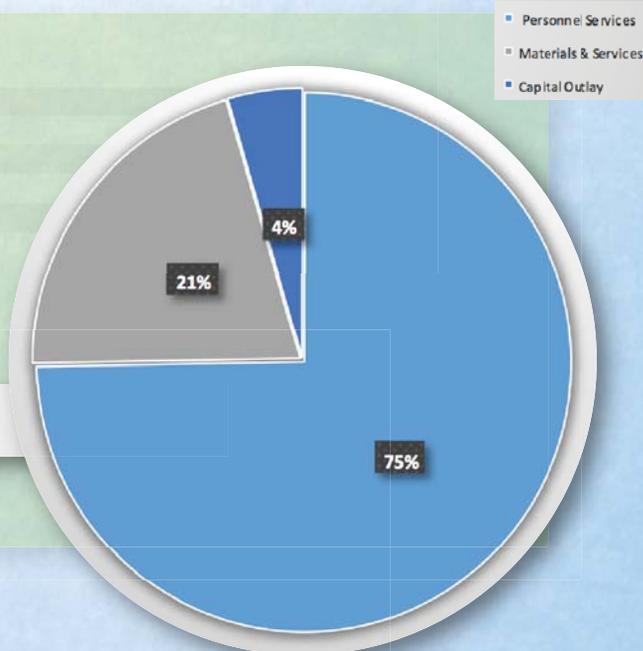
Agency demographics

Sworn officers	Males	Females	Asian	Black	Hispanic	White	Other	Average age
44	37	7	0	3	1	41	0	37
Education	HS	AA	Bachelor	Master	PhD			
	22	11	9	1	0			

Budget

	2013-14	2014-15
Personnel services		
Materials & services	\$3,792,713	\$4,020,581
Capital outlay	\$1,189,643	\$1,117,940
Totals	\$ 329,000	\$ 242,234
	\$5,311,356	\$5,380,755

2014-15 Total budget percentages





Uniform crime report statistics (UCR)

Year	Population	Violent crime total	Murder	Forcible rape	Robbery	Aggravated assault	Property crime total	Burglary	Larceny-theft	Motor vehicle theft
2005	21949	97	0	8	21	68	746	168	523	55
2006	22733	127	0	2	23	102	805	209	549	47
2007	23067	138	1	8	24	105	814	214	548	52
2008	23218	120	0	2	22	96	1016	235	737	44
2009	23656	98	1	4	31	62	937	180	708	49
2010	22464	117	1	3	22	91	1151	290	821	40
2011	22770	112	0	6	20	86	1069	267	760	42
2012	22788	110	0	1	22	87	1042	253	757	32
2013	23119	98	0	5	20	75	1011	240	735	36
2014	23834	90	0	6	6	78	734	131	579	24

Sources: FBI, Inform Crime Reports, prepared by the National Archive of Criminal Justice Data
Uniform Crime Reporting Statistics – UCR Data Online <http://www.ucrdatatool.gov/>

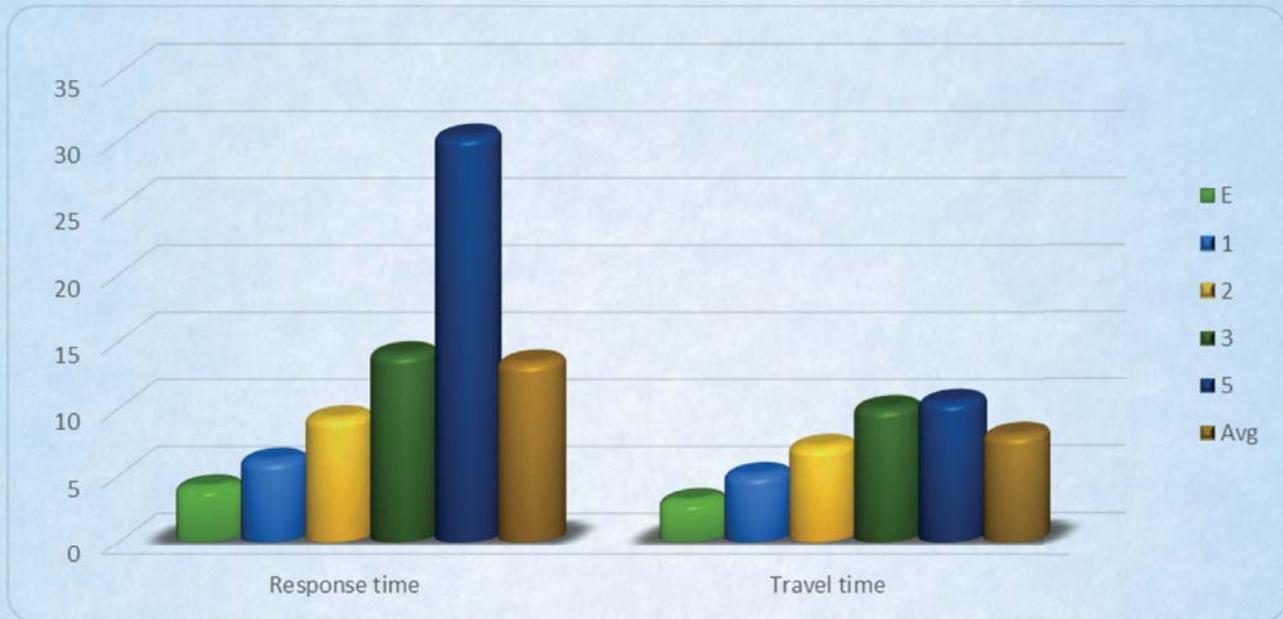
UCR five-year annual comparison

Crime	2010	2011	2012	2013	2014	2010-2014 % change
Murder	1	0	0	0	0	0%
Rape	3	6	1	5	6	20%
Robbery	22	20	22	20	6	-70%
Total violent	117	112	110	98	90	-8%
Burglary	290	267	253	240	131	-45%
Larceny	821	760	757	735	579	-21%
Auto theft	40	42	32	36	24	-33%
Total property	1151	1069	1042	1011	824	-26%
Crime index	1268	1181	1152	1115		-12%



Calls for service response time

January 1 – December 31, 2014



Priority code	Response time	Travel time
Emergency	4.11	3.09
1	6.11	5.04
2	9.27	7.13
3	14.05	10.03
5	30.28	10.50
Average	13.43	8.03

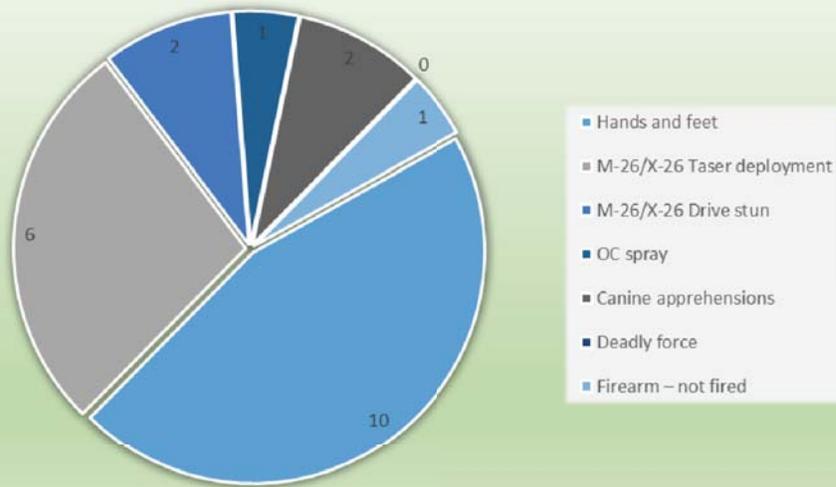
The above priorities are based upon the severity of the call. Those indicated as “E” demand immediate response (potential for life loss or serious injuries). As the numbers increase, the need for an immediate response decreases; however attention must still be given to the call. Travel time relates to the time spent by the officer responding to the call after being dispatched. Response time equals the total time from the initial call placed to the police to the arrival of the officer.

Example priority calls:

- Emergency call – Robbery
- 1 – Disturbance with weapons
- 2 – Suspicious person/incident
- 3 – Civil complaint
- 5 – Noise complaint



2014 Use of force incidents



Subject resistance analysis

During the 2014 calendar year, the New Smyrna Beach Police Department made 1,107 physical arrests. Only 22 encounters required the use of physical force to overcome subject resistance. The level of force used by involved officers was found to comply with agency policy in all 22 cases.

Frequency of techniques used by officers

LEVEL OF FORCE	NUMBER OF INCIDENTS TECHNIQUE WAS USED	PERCENT
Hands & Feet	10	45.5
M-26/X-26 Taser Deployment	6	27.3
M-26/X-26 Drive Stun	2	9.1
OC Spray	1	4.5
K9 Apprehensions	2	9.1
Deadly Force	0	0
Firearm - not fired	1	4.5

CATEGORY	FREQUENCY	PERCENT
Subjects under the influence of alcohol/drugs	10	45.5
Subjects injured (minor injuries only)	18	81.8
Officers injured (minor injuries only)	0	0
Race of subject was white	18	81.8
Race of subject was non-white	4	18.2
Gender of subject was male	16	72.7
Gender of subject was female	6	27.3



Multiple officer involvement - subject resistance

OFFICER INVOLVEMENT IN MULTIPLE INCIDENTS	NUMBER OF INCIDENTS
One officer involved	6
Two officers involved	12
Three officers involved	2
Four officers involved	2
Five officers involved	0
Six officers involved	0
TOTAL INCIDENTS	22

Officer involvement – pattern analysis

OFFICER INVOLVEMENT PATTERN ANALYSIS	NUMBER OF OFFICERS
Number of individual officers involved in at least one subject resistance incident	13
Number of individual officers involved in two or more subject resistance incidents	2
Number of individual officers involved in three or more subject resistance incidents	2
Number of individual officers involved in four or more subject resistance incidents	1
Number of individual officers involved in five or more subject resistance incidents	0
Number of individual officers involved in six or more subject resistance incidents	0
Number of individual officers involved in seven or more subject resistance incidents	0



Summary

Only 1.99 percent of the total number of arrests required the use of physical force to overcome physical resistance.

Officers most often countered the resistance in 10 of the 22 incidents by utilizing a takedown or controlling technique. In eight of the 22 incidents, an M-26/X-26 Taser was utilized. There were two incidents that resulted in a K9 bite. OC spray was used in one incident. One incident involved an officer pointing his weapon at an armed subject. After force was utilized, all subjects were successfully handcuffed.

Alcohol and/or drug use were frequently associated with subject resistance as 45.5 percent of resistive subjects were believed to be under the influence of drugs and/or alcohol at the time of their encounter with police.

Of the individuals who demonstrated resistance, 81.8 percent were Caucasian and 72.7 percent were male. Injuries resulting from physical force incidents consisted of K9 bites, Taser signature marks, and minor abrasions. There were no major injuries reported. In the 19 incidents where the subjects physically resisted arrest with the police, 18 (81.8 percent) subjects reported minor injuries and 0 (0 percent) officers reported a minor injury.

There were five incidents that resulted in two or more officers involved out of the 22 incidents. One police K9 executed two separate apprehensions resulting in bites. There is no indication that his involvement was more than coincidental. K9 officers are frequently assigned as back-up officers during high-risk calls where subject resistance is more likely to occur. It is also evident from the number of officers present at the scene during resistance incidents that back-up officers are frequently utilized when high-risk calls are dispatched, in keeping with departmental policy.

All of the incidents that were reported are in compliance with department training standards and applicable policy. Currently, there is no need to revise policy or a need for additional training. There have been a total of 2,055 custodial arrests during the past 24 months, and the percentage of times that officers have had to use some degree of physical force to affect an arrest has been consistent. All uses of force have been administratively reviewed and have been in compliance with state law and department policy. The review has failed to identify a particular pattern or trend (beyond the encounters that most frequently lead to an officers use of force) that would reduce the number of officer use encounters.

Officers have a wide range of less lethal weapons available to them to control resisting suspects. The weapons include:

1. Asp
2. OC Spray
3. Taser
4. Shoulder fired impact munitions

Training of the department's use of force policy is conducted annually and policy was revised during the second quarter of 2014 to enhance investigation and documentation of use of force incidents. As such, there is no recommendation to revise to policy and/or training.

Year	2013	2014	2015	2016
Arrests	948	1107		
Use of Force	38	22		
% Use of Force	4%	1.99%		

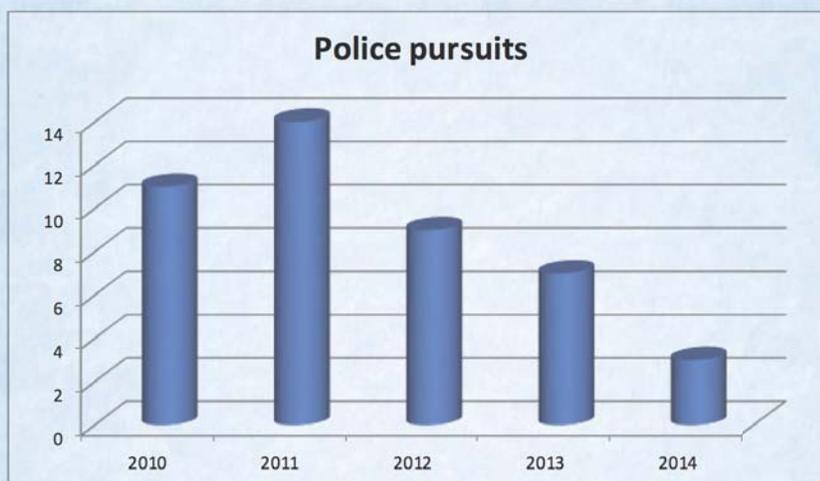


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New Smyrna Beach Police Department - 2014 pursuit analysis report

In 2014, the number of police pursuits in New Smyrna Beach decreased by 57 percent from the previous year, and by nearly 79 percent from the five-year high (2011). There were 11 pursuits in 2010, 14 pursuits in 2011, nine pursuits in 2012, seven pursuits in 2013, and three pursuits in 2014. The three pursuits in 2014 are a five-year low.

The three pursuits in 2014 occurred on three different shifts; each involved a different officer and a different supervisor. The pursuits happened on three different days: one on Monday, one on Tuesday and one on Saturday. One pursuit was during the day (11:22 a.m.) and two occurred at night (12:22 a.m. and 1:48 a.m.).



Original offenses

Two of the pursuits were initiated for burglary investigations: one a residential burglary, the other a business burglary. The third offense was initiated during an attempted traffic stop.

Property damage

Damages occurred during one of the three pursuits. During this pursuit, the driver of the fleeing vehicle struck a fire hydrant causing an estimated \$2,000 in damages.

Reason for termination

One pursuit was terminated when the driver crashed the vehicle and fled on foot. Two others were terminated when the fleeing vehicles became disabled after stop sticks were utilized.

Were stop sticks used?

During two of the pursuits, stop sticks were utilized. In both instances, the stop sticks were deployed by a neighboring jurisdiction and were instrumental in the termination of the pursuit.

Injuries

No injuries were sustained during any of the pursuits.



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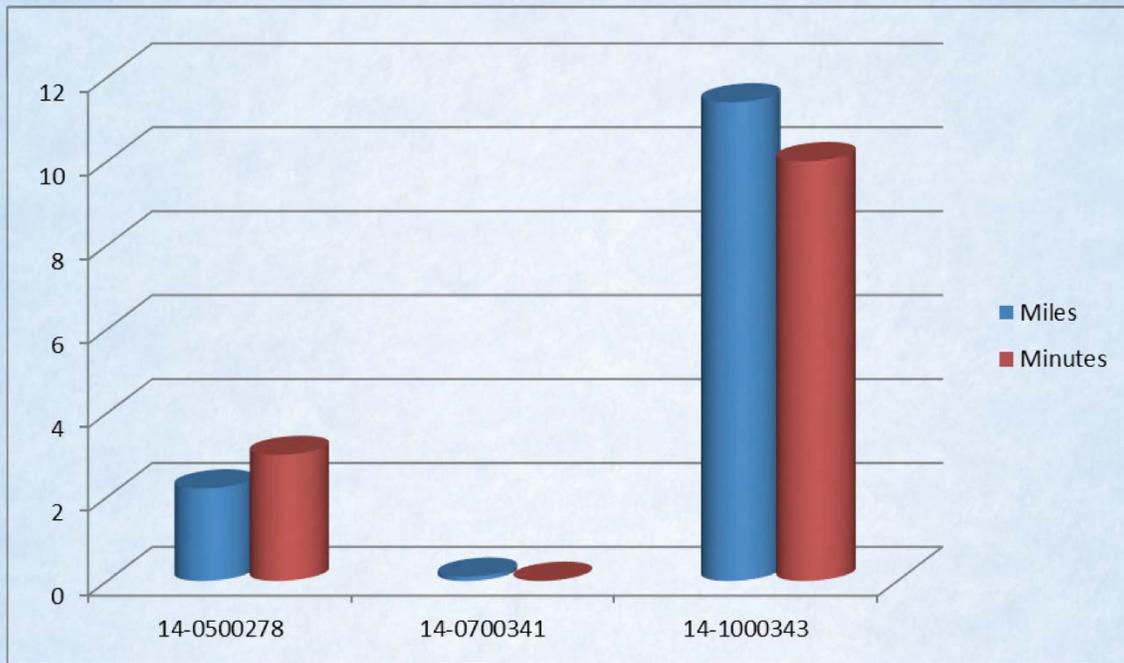
Emergency lights and sirens

In all three instances, emergency lights and sirens were activated during the pursuit.

Did a supervisor take control of the pursuit?

Yes. In all three cases, the on-duty supervisor took control of the pursuit via the police radio.

Length and distances of pursuits



Did any of the pursuits leave the New Smyrna Beach Police Department's jurisdiction?

Yes, two of the pursuits left our jurisdiction.

Suspect / arrest information

In all three cases, the suspects fled the vehicle on foot and the suspects were apprehended. All three suspects were males. In one of the incidents, three subjects were apprehended, but officers were unable to determine who was driving. In the other two incidents, the drivers were identified.

Training issues identified

There were no training issues identified during the three pursuits. All three pursuits adhered to the policy and procedures of the New Smyrna Beach Police Department. An annual analysis of the pursuit incidents and department policy were conducted. No deficiencies were identified.



Youth services programs

DARE program

Mission statement: Teaching students good decision-making skills to help them lead safe and healthy lives.

Officer Jennifer Fike became certified through DARE after completing the 80-hour course in June, 2013. As the agency's DARE Officer, she teaches the 10-week DARE curriculum to 5th and 7th grade students at Sacred Heart School, Read-Patillo Elementary, Chisholm Elementary, Coronado Elementary, and New Smyrna Beach Middle School. She visits students enrolled in Kindergarten through 4th grade, four times a year at each elementary school. Officer Fike also assists with instructing the Criminal Justice class at New Smyrna Beach High School. Some of the common program topics are bullying, prescription drugs, and internet safety. Informational booklets are provided to those who are homeschooled.



The DARE Program is additionally funded by grants from the "People for Drug Free Youth". Their financial assistance provides the program with DARE graduation events, t-shirts, books, and pamphlets with DARE insignia. New Smyrna Beach Police has supported the DARE program since 1989.

NSB Police raised nearly \$7,000 for the DARE program

The New Smyrna Beach Police Department raised nearly \$7,000 during the 8th annual 2014 Police Motorcycle Skills Challenge. Held November 15, the event featured police motorcycle officers from all over Florida and as far away as South Carolina. In addition to raising money, individual and team riders sharpened their riding skills in a safe training environment. During this event Officer Holloway placed first overall. As a team, New Smyrna Beach motor unit was awarded first place team. Proceeds benefitted the DARE program.





Police Athletic League (PAL)

Mission Statement: *To instill in the youth of the community a philosophy of fair play, courtesy and consideration of others and foster an atmosphere of friendship, cooperation, trust and mutual respect between the police officers of the community and its young people.*



Investigator David Adkins oversees the PAL program, which is a non-profit 501(c) (3) organization that is supported by citizen board members. The PAL program directly impacts over 575 Southeast Volusia County children. New Smyrna Beach PAL offers safe activities and programs that are designed to instill positive values, character and leadership skills.

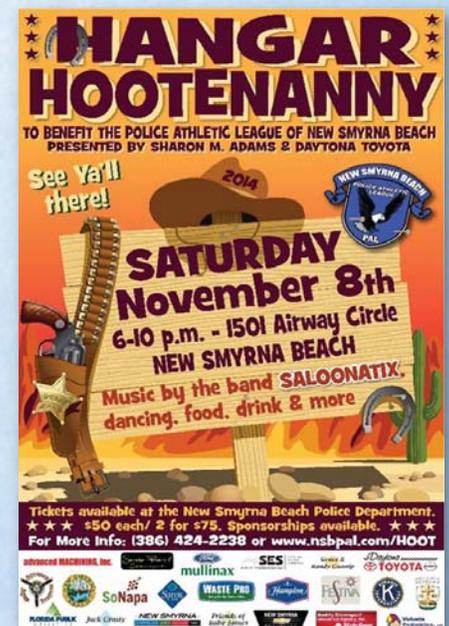
PAL activities and programs:	Number of participants (2014)
Basketball league	130
Karate	12
Wrestling	50
Travel basketball	33
All Star basketball	72
Track and field	48
Golf clinic	8
Summer program	96
Saturday open gym (fee charged)	41
After-school program (fee charged)	93
Senior Thanksgiving lunch	125

Hangar Hootenanny benefits Police Athletic League

Sounds of contemporary country music and southern rock filled a hangar at the New Smyrna Beach Airport in November 2014. The New Smyrna Beach Police Athletic League (PAL) hosted Hangar Hootenanny 2014 – a country-themed fundraiser – on Saturday, November 8, in the American Aero Services hangar, 1501 Airway Circle, New Smyrna Beach.

The Hootenanny featured live music by the band Saloonatix, dancing, barbecue, food tastings by several area restaurants, corn hole, mechanical bull riding and silent and live auctions.

Presented by Sharon M. Adams and St. Peter the Fisherman Episcopal Church, the event's proceeds benefited New Smyrna Beach PAL youth programs. New Smyrna Beach PAL is a 501(c)(3) organization that involves youth in athletic, after-school, mentoring, self-esteem building and leadership programs. Youth from Oak Hill, Samsula, Edgewater and New Smyrna Beach participate in these programs. Students range in age from 7-17.





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Crime scene processing

Solving a crime and/or making an arrest are just the beginning of attaining a conviction in the criminal justice system. Today's judicial arena is looking for a "CSI" link in every case, so every detail must be evaluated and analyzed.

Our agency knows the importance of presenting high-quality investigations to the State Attorney's Office to successfully navigate through the court system. Crime scene processing is an important aspect of investigating crimes and holding the responsible party accountable for the crimes they have committed.

Training and equipping our officers with the tools needed to obtain forensic evidence is a cornerstone of the department's investigative functions. Thankfully crime scene processing is not a problem within the New Smyrna Beach Police Department.



Property seizures

During five arrests, the agency seized property and/or vehicles used in the commission of felony criminal acts. The agency reached administrative settlements in four of the five cases, resulting in the recovery of \$11,804. The fifth case is still pending. All of the seizures were from Caucasians. Two were females and three were males.

Training

Including specialty units, members of the New Smyrna Beach Police Department received 1,860 hours of department approved training. All high-liability areas are covered through both hands-on and instructional training.

Traffic summary

Crashes: From January to December 2014, there were 724 reported traffic crashes within the City. There was a 15 percent decrease in reported crashes over 2013. The three busiest months of the year were March, September and October. Which consisted of 31 percent of the year's total crashes. Thursdays, Fridays and Saturdays combined, total 51 percent of all crashes during the week. The busiest times are between 1200 – 1800 hours, producing over half 53 percent of the days total in crashes.

Enforcement: In 2014, 1,698 citations were written. Thirty percent of those were written between January and March. Ninety-one percent of these citation were issued to whites with 65 percent being males. Seventy-one DUI arrests were made in 2014, with April and June being the busiest months. Saturdays totaled 30 percent of all DUI arrests for the year. Seventy-nine percent of the total was men, and 97 percent of the total arrests were white.



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NSB Police Motor Unit

Riding a police motorcycle is dangerous work, so practicing those skills regularly can be life saving for the officers. Create a competition where you can win awards and recognition from your fellow riders and the practice becomes exciting.

Several members of the New Smyrna Beach Police Motors Unit took top honors in the Space Coast Police Motorcycle Safety Training and Trial in West Melbourne. Motor Officer Josh Holloway took home several awards and was named Mr. Rodeo as the overall top rider of the event. Officer Reve came in fifth overall and our unit placed third in the team division.



“Competitions such as these showcase the professionalism in our agency, while honing the skills of the riders,” said former Police Chief George Markert. The event featured riders from throughout the country and challenges them during several individual and team courses, with the proceeds going toward the non-profit organization, Families of the Shield.

Citizen response questionnaire program

The agency utilizes a Citizen Response Questionnaire in an effort to study the satisfaction of victims who report criminal activity. Each month the questionnaires are mailed to a random sampling of persons who have filed a police report with the agency. The responses received assist the agency with quality control of our practices. During 2014, the received questionnaires indicated a 96 percent satisfaction of the level of service provided to the victim during the police contact.

25th annual Operation Christmas Cheer

For many families, the holiday season is not a time of joy. It is a source of additional stress for families facing the daily challenge of providing for their family. For the past 25 years, the New Smyrna Beach Police Department has provided assistance to Southeast Volusia families in need through Operation Christmas Cheer. “We helped bring Christmas to approximately 125 children this year,” said Interim Chief Donna Lavalley, the event organizer. “East Coast Cruisers, Dunkin Donuts and the Bouchelle Island homeowners help us every year to make sure this program is successful. Our community works together to bring Christmas to those less fortunate. Boxes of food are also distributed to ensure every family can enjoy Christmas dinner together.”

The New Smyrna Beach Police Department collected donated toys, non-perishable food and clothing at several locations within the city. The donations were distributed to families in need throughout Southeast Volusia County. Requests for assistance were received daily from families and police officers who identified a need while working in the community.





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2014 retirements

Lt. Michael Brouillette retired on April 30, 2014 with 27 years of service.

Officer Jason McCarthy retired on December 31, 2014 with 25 years of service.

Commendations and awards

During the 2014 agency awards ceremony, many employees and volunteers were honored for their dedicated service to the community. The actions of these members has greatly improved the quality of life for our citizens.



1. Twenty-five Volusia County Sheriff's Office Citizen Patrol Units were recognized for their service during the 2014 NSB Balloon Fest. The units assisted with security, parking and traffic control.
2. Nineteen New Smyrna Beach Police Department volunteers were recognized for their dedicated service to the community and agency.
3. Five Edgewater Police Department officers were recognized for exceptional professionalism and performance for apprehending three burglary suspects and recovering stolen property.
4. Years of Service awards were presented to three employees.
5. Safe Driver awards were presented to seven employees.
6. Educational award was presented to one employee who obtained an associate's degree.
7. Commendation certificates were presented to 25 recipients for an accomplishment, feat or act which has brought distinction and honor to themselves and the agency.
8. Administrative Excellence awards were presented to two employees for creating new programs.
9. Good Conduct medals were awarded to three employees who received three consecutive "exceeds expectations" evaluations without receiving any corrective action reports.
10. Distinguished Service medals were awarded to four employees who went above and beyond the call of duty, while demonstrating constant and continual displays of exemplary conduct that brings distinction upon themselves and the agency.
11. The Volunteer of the year was awarded to Helen Christian.
12. The Civilian Employee of the Year was awarded to Kelly Williams.
13. Police Officer of the Year was awarded to FTO Robert Claudio.
14. Supervisor of the Year was awarded to Sgt. Mark Severance.

New police officers

In 2014, the New Smyrna Beach Police Department hired eight new police officers-the most in one-year since 2007.

March 24, 2014 – Jessica Fowler

March 24, 2014 – Philip Conway

June 2, 2014 – Brittney Gonzalez

June 30, 2014 – Brian Marsceill

June 30, 2014 – John Eichhorn

November 17, 2014 - Karl Lippack

November 17, 2014 – Jeffery Colvin

December 8, 2014 – Thomas Wyman II

December 8, 2014 – Justin Pereira





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Accreditation

We've been working diligently to demonstrate an increased level of professionalism and to have our efforts recognized by the group that sets the standards for our profession. The accreditation process helps us continue to improve by identifying what we're doing well and pointing out areas for improvement. Before an agency is considered for accreditation, it first must pass the rigorous on-site review process including compliance with 260 standards.

Commission for Florida accreditation (CFA) assessors spent three days in October 2014 conducting a mock assessment, vetting all aspects of our department to determine compliance. Our on-site inspection was held in December where three different assessors responded to review our written documentation and interview members of our agency to ensure compliance with CFA standards. During our onsite, assessors bragged about the security and organization of our evidence/property room stating, "It's easier to get in the White House than to the secure areas of the evidence room."

Once complete, the CFA inspectors met with staff advising they were going to recommend we receive accredited status before the Commission in February 2015. Attaining accredited status through CFA is a highly prized recognition that attests to an agency's professional excellence.



Contact the New Smyrna Beach Police Department

New Smyrna Beach Police Department
246 Industrial Park Avenue
New Smyrna Beach, FL 32168



Tel 386-242-2220

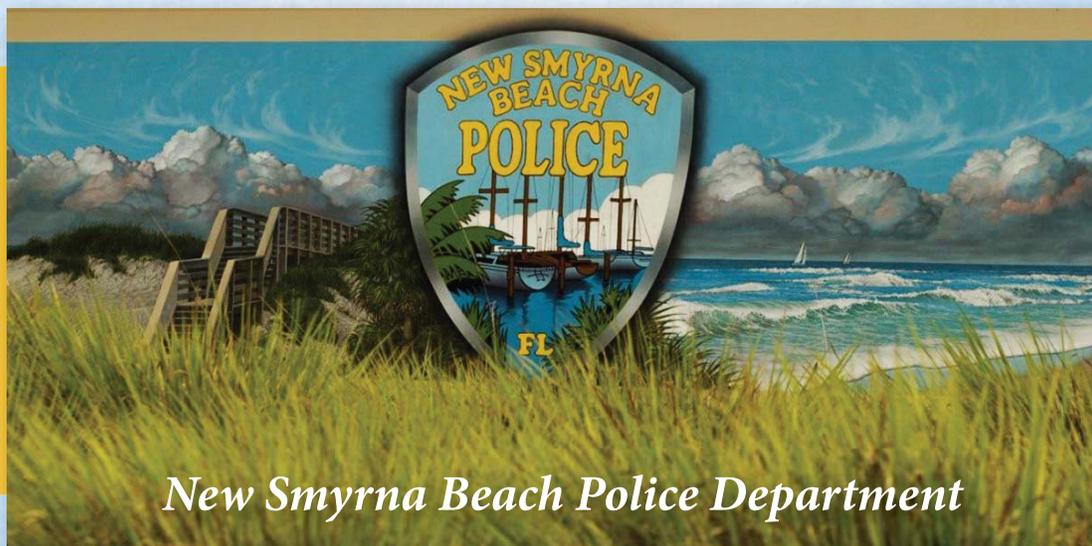
Fax 386-424-2259

www.cityofnsb.com/Police

Chief George Markert January – October 2014

Interim Chief Donna Lavalley
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Lieutenant Christopher Roos
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New Smyrna Beach Police Department